REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES APPLYING TO END-USER COMMUNICATION SERVICES WITHIN THE COMMONWEALTH OF KENTUCKY

OCMC, Inc., d/b/a One Call Communications, Inc., OPTICOM, AdvantTel, LiveTel, RegionTel, SuperTel and 1-800-MAX-SAVE,

> 801 Congressional Blvd., Carmel, Indiana 46032.

Phone: (317) 843-1300 Fax: (317) 580-7496 Toll Free: (800) 876-1300

> PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

> > JUN 1 5 2002

PURSUANT TO 807 KAR 5:011. SECTION 9 (1)

Bull SECRETARY OF THE COMMISSION

Issue Date: May 15, 2002

Effective Date: June 15, 2002

Issued By:

Laura Clore, Regulatory Manager

Issued by Authority of the Order of the Public Service Commission of the Commonwealth

of Kentucky in Administrative Case No. 370, dated January 8, 1998.

KENTUCKY TELECOMMUNICATIONS TARIFF

This tariff contains the rules and regulations, service descriptions, and rates applicable to the furnishing of service and facilities for telecommunications services provided by OCMC, Inc., doing business as One Call Communications, Inc., OPTICOM, AdvantTel, LiveTel, RegionTel, SuperTel and 1-800-MAX-SAVE, with principal office at 801 Congressional Blvd., Carmel, Indiana 46032.

This tariff applies for services furnished within the state of Kentucky. The Company's tariff shall be applicable to the entire geographic area of the Commonwealth of Kentucky, except in those areas served by rural incumbent local exchange carriers as defined by the Telecommunications Act of 1996

This tariff is on file with the Kentucky Public Service Commission, and copies may be inspected during normal business hours at the company's principle place of business.

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CHECK SHEET

Sheets 1 through 54 inclusive of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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MAR 1 4 2003

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

EXECUTIVE DIRECTOR Effective Date: March 14, 2003

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CHECK SHEET (Continued)

<u>SHEET</u>	REVISION
32	Original
33	Original
34	Original
35	Original
36	Original
37	Original
38	Original
39	Original
40	2nd Revised
40.1	Original
41	Original
42	Original
43	Original
44	Original
45	Original
45.1	1st Revised
45.2	Original
45.3	Original
45.4	Original
46	Original
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49	Original
50	Original
51	Original
52	Original
53	1st Revised
54	2nd Revised

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- (C)- To signify changed regulation or rate (See Note Below)
- (D)- To signify discontinued regulation or rate
- (I)- To signify increase
- (N)- To signify new regulation or rate
- (R)- To signify reduction
- (T)- To signify a change in text but no change in regulation or rate

NOTE: When used in reference to a rate, the symbol (C) indicates that a changed rate will result in either an increase or a decrease for certain customers.

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TARIFF FORMAT

- A. Sheet Numbering Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. <u>Sheet Revision Numbers</u> Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the K.P.S.C. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the K.P.S.C. follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. <u>Check Sheets</u> When a tariff filing is made with the K.P.S.C., an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revisions. The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the K.P.S.C.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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Application of Tariff

This tariff contains the description, rules, regulations, rates, and charges applicable to interexchange carrier telecommunications services and operator assisted services offered by OCMC, Inc., doing business as One Call Communications, Inc., OPTICOM, AdvantTel, LiveTel, RegionTel, SuperTel and 1-800-MAX-SAVE within the Commonwealth of Kentucky.

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SECTION I-TECHNICAL TERMS AND DEFINITIONS

1. <u>Account Number</u> A numerical code, one or more of which is assigned to each Customer to enable each Customer to access the Company's service. Account Numbers are used by the Company both to prevent unauthorized access to its facilities and to identify the Customer for billing purposes.

Each Customer is assigned an Account Number or Code. If a Customer wishes to have the charges on their monthly statement segregated in a particular way, they may do so by obtaining one or more Additional Account Code(s).

- 2. <u>Access Line</u> A dedicated arrangement which connects a customer location to Company terminal location or Company switching center.
- 3. <u>Application for Service</u> A standard Company order form which includes all pertinent billing, technical, and other description information which will enable Company to provide telecommunications services.
- 4. <u>Authorized User</u> A person, firm, corporation or other entity authorized by Company or customer to receive or send communications.
- 5. <u>Billing Record Change</u> A change in customer billing address.
- 6. <u>BOC</u> Bell Operating Company.
- 7. <u>Called Station</u> Denotes the terminating point of a call (i.e., the called telephone number).
- 8. <u>Calling Card</u> A billing arrangement by which the charge for a call may be billed to certain telephone company-issued calling card numbers.
- 9. <u>Carrier Recognized Holidays</u> Company recognizes the following holidays: Christmas Day (December 25), New Years Day (January 1), Independence Day (July 4), Thanksgiving Day, and Labor Day. The rate applicable is the Evening Rate.
- 10. <u>Collect Call</u> A payment arrangement whereby the called station accepts billing for the call placed over Company's service.

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SECTION I-TECHNICAL TERMS AND DEFINITIONS (Continued)

- 11. <u>Company</u> OCMC, Inc., also known as One Call Communications, Inc., OPTICOM, AdvantTel, LiveTel, RegionTel, SuperTel and 1-800-MAX-SAVE.
- 12. <u>Company Services</u> All intrastate services are available on a full time basis twenty four (24) hours a day.
- 13. <u>Credit Card Call</u> A billing arrangement by which a call may be charged to an authorized credit card number, such as American Express, Discover, MasterCard, or VISA.
- 14. <u>Customer</u> The person firm, partnership, corporation, or other entity which subscribes, orders or uses service(s) and is responsible for the payment of charges and compliance with tariff regulations.
- 15. <u>Customer Calling Card Station</u> The payment arrangement which enables the end user to bill calls to an authorized calling card.
- 16. <u>DS-1</u> A high digital communications service with a transmission rate of 1.544 million bits per second, or the equivalent of 24-voice channels transmitting at 64 thousand bits per second each.
- 17. <u>Dedicated Access</u> A special access line from customer premise to Local Exchange Company.
- 18. End User Any person, firm, partnership, corporation, or other entity whose furnished telecommunications services are under the provisions and regulations of Company's tariff. End User is typically a member of the transient public and, if so, does not negotiate directly with the Company for provisioning or termination of service.
- 19. FGB Access Feature Group B Access. 950-XXXX dialing procedures.
- 20. FGD Access Feature Group D Access. 10XXX dialing one plus dialing procedures.
- 21. <u>Installation</u> The connection of a circuit, dedicated access line, or port for new or additional service.

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SECTION I-TECHNICAL TERMS AND DEFINITIONS (Continued)

- 22. Intrastate Call Any call which originates and terminates within the state.
- 23. <u>Interstate Call</u> Any call which originates within the state and terminates outside of the state.
- 24. <u>LATA</u> Local Access Transport Area.
- 25. <u>Local Exchange Carrier</u> A company which furnishes exchange telephone service.
- 26. <u>Major Credit Card</u> A universally accepted charge card. American Express, Discover, Mastercard, and VISA are examples of major credit cards.
- 27. Operator Station A call type, other than person-to-person, which requires the assistance of Company operator to complete the call.
- 28. Operator Surcharge A fee that may be applied to calls which require the assistance of Company operator. This charge may vary depending upon the call type selected by the end user.
- 29. <u>Person-to-Person</u> A call type whereby the caller specifies to the Company operator a particular person, department, mobile station, extension, or office to be reached.
- 30. POP A physical location within a LATA at which an Interexchange Company establishes itself for the purpose of obtaining LATA access and to which the BOC provides access.
- 31. <u>Premises</u> The space designated by a customer at its place(s) of business for termination of Company's service, whether for its own communications needs or for the use of its resale customers. In the case of a non-profit sharing group, this term includes space at each sharer's place(s) of business, as well as space at the customer's place of business.
- 32. <u>Processing Fee</u> A fee which Company may charge a Customer on a one-time basis to cover the cost of processing the Customer's initial service application.

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SECTION I-TECHNICAL TERMS AND DEFINITIONS (Continued)

- 33. Registration Program Part 68 of the FCC's Rules and Regulations which permits customer equipment to be directly connected to access facilities and circuits without the requirement for a protective circuitry.
- 34. Rate Center A geographic location from which the vertical and horizontal coordinates are used in calculation of airline mileage.
- 35. Special Access A special access line from customer premise to Local Exchange Company.
- 36. Station Any location from which long distance calls may be placed or received.
- 37. Subscriber See definition of customer.
- 38. Third Party Billing A call type which allows the end user to assign billing to a telephone number that is different from the number one is calling from or the number being dialed.
- **39**. Travel Card A service available to Company subscribers enabling subscribers to access Company's network while in or away from their calling area. The security of the Travel Card is the responsibility of the customer. Customer is responsible for all calls made using their Travel Card.
- 40. Volume Discount A pricing concept which rewards volume users.

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SECTION II-RULES AND REGULATIONS

1. <u>Description of Service</u>

- 01. For purposes of this tariff, the service provided by Company is the resale of intrastate intraLATA and intrastate interLATA interexchange telecommunications services and intrastate intraLATA and intrastate interLATA operator assisted services within the State of Kentucky.
- 02. The facilities of the Company will be available as soon as practicable upon receipt of an order and agreement. Interconnection of the Company's facilities with the facilities of other duly authorized and regulated communications common carriers, and with International Record Carriers ("IRC"), will be permitted.
- 03. The obligation of the Company to provide service is dependent upon its ability to procure and maintain facilities which are required to meet the subscriber's order for service. The Company will make all reasonable efforts to secure the necessary facilities and will amend its tariff accordingly, providing such new service will not adversely affect the Company's present services.
- 04. Company, when acting on the subscriber's request, and as subscriber's authorized agent, will make reasonable efforts to arrange for service requirements which may include terminal equipment, circuit conditioning, or connection access.
- 05. To use Company's service, the Customer accesses the Company's system, the Customer's phone number, security code or account number is verified and the call is processed.

2. Application of Service

Company requires a subscriber to sign an application form furnished by Company and to establish credit as provided in these Rules and Regulations, as a condition precedent to the initial establishment of such service. Company's acceptance of an order for service to be provided an applicant whose credit has not been duly established may busing the provision described in Section II-3 Deposits.

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3. <u>Deposits</u>

- 01. Each applicant for service will be required to establish credit. Any applicant whose credit has not been duly established may be required to make a deposit to be held as a guarantee of payment of charges at the time of application. In addition, if a deposit has been waived or returned and the subscriber fails to maintain a satisfactory payment record, a deposit may then be required.
- .02 A deposit is not to exceed the actual or estimated charges for two (2) months service.
- .03 Interest, as prescribed by KRS 278.460, will be paid annually either by refund or credit to the customer's bill, except that no refund or credit will be made if the customer's bill is delinquent on the anniversary date of the deposit.
- .04 A deposit and any interest earned will be returned:
 - .041 When an application for service has been cancelled prior to the establishment of service. The deposit will be applied to any charges applicable in accordance with the tariff and the excess portion of the deposit will be returned.
 - .042 At the end of twelve (12) months of a satisfactory credit history.
 - .043 Or upon the discontinuance of service. The Company will refund the subscriber's deposit or the balance in excess of unpaid bills for the service.
- .05 If a deposit is held longer than 18 months, the deposit will be recalculated at the customer's request based on the customer's actual usage. If the deposit on account differs from the recalculated amount by more than \$10.00 for a residential customer or 10 percent for a non-residential customer, the Company may collect any underpayment and shall refund any overpayment by check or credit to the customer's bill. No refund any overpayment customer's bill is delinquent at the time of the recalculations of the recalculations.

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Deposits (Continued) 3.

.06 The fact that a deposit has been made in no way relieves the subscriber from complying with the regulations with respect to the prompt payment of bills on presentation.

4. **Use of Service**

- .01 Neither subscribers nor their authorized users may use the services furnished by Company for any unlawful purpose. Use and restoration of the service furnished by Company will be in accordance with the rule of the Kentucky Public Service Commission.
- .02 The services offered herein may be used for one or more of the following:
 - .021 for the transmission of communications to or by the customer.
 - .022 for the transmission of communications to or from an authorized user or joint user.
 - .023 for the transmission of communications to or from subscriber of another common carrier, which has subscribed to Company's communications services for purposes of resale.
- .03 Service may be arranged for joint use or permitted use. The joint user or permitted user shall be permitted to use such service in the same manner as customer, but subject to the following:
 - .031 One joint user or permitted user must be designated as the subscriber. The designated subscriber does not necessarily have to have communications requirements of their own. The subscriber must specifically name all joint users or permitted users in the application for service. Orders which involve the start, rearrangement, or discontinuance of joint use or permitted use service will be accepted by Company only from that designated satisfies to all regulations in this tariff.

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4. <u>Use of Service (Continued)</u>

- .032 All charges for the service will be computed as if the service were to be billed to one subscriber. The joint user or authorized user which has been designated as the subscriber will be billed for all components of the service and will be responsible for all payments to Company. In the event that the designated customer fails to pay the Company each joint user or authorized user shall be liable to the Company for all charges incurred as a result of its use of Company service.
- .04 Service may be arranged for use by Other Common Carriers for the purposes of resale subject to the following:
 - .041 Other Common Carriers will be responsible for charges, costs, etc. incurred by Company with respect to services as referenced in this tariff.
 - .042 Other Common Carriers are responsible for all interaction and interface with their own subscribers or customers.
- .05 Service shall not be used for the following:

.051 for any unlawful purpose.

- .052 for any purpose for which payment or other compensation is received by the customer, except when the customer is a duly permitted and regulated common carrier. This provision does not prohibit an arrangement between the customer, permitted user or joint user to share the cost of the service so long as this arrangement generates no profit for anyone participating in a joint use or authorized use arrangement.
- .06 Service furnished by Company may be arranged for use for the purposes of resale subject to the following;
 - .061 The customer will be responsible for charges, costs, etc. incurred by Company service(s).
 - .062 The customer will be responsible for all interaction and interface with their own subscribers or customers.

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4. <u>Use of Service (Continued)</u>

.07 Service furnished by Company shall not be used for any purpose for which any payment or other compensation is received by the customer, except when the customer is an entity which holds itself out as being a communications common carrier. This provision does not prohibit an agreement between the customer, authorized user or joint user to share the cost of the service as long as this arrangement generates no profit for anyone participating in a joint use or authorized use arrangement or where otherwise agreed upon by Company and the customer.

5. <u>Limitations</u>

- .01 Service is offered, subject to the availability of the necessary facilities and/or equipment and subject to the provisions of the tariff.
- .02 Company reserves the right not to provide service to or from a customer where the necessary facilities or equipment are not available.
- .03 Company reserves the right to discontinue furnishing service, upon written notice, when necessitated by conditions beyond its control or when the customer is using the service in violation of the provisions of this tariff, or in violation of the law.
- .04 Service may be discontinued by Company, without notice to the customer, by blocking traffic to certain cities, or NXX exchanges, or by blocking calls using certain customer authorization codes, when Company deems it necessary to take such action to prevent unlawful use of its service. Company will restore service as soon as it can be provided without undue risk.
- .05 There are no limits on the number of calls placed or the length of individual calls.
- .06 Company restricts all 976 exchange calls.

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6. <u>Terms and Conditions</u>

- .01 Service is provided and billed on the basis of a minimum period of at least one month, beginning on the date that billing becomes effective, and continues to be provided until cancelled, by the customer, in writing, with no less than thirty (30) days notice.
- .02 In the event a customer orders a Company option that does not require a monthly subscription fee, Company reserves the right to treat a period of non-use of not less than ninety (90) days as a cancellation and to discontinue furnishing service, without notice, after such ninety (90) day period.
- .03 Service is offered on a monthly basis, twenty-four (24) hours per day. It is also offered on a Metered Use (per minute) basis.
- .04 For the purpose of computing charges in this tariff, a month is considered to have thirty (30) days.
- .05 The name(s) of the customer(s) desiring to use the service must be stipulated in the application for service.
- .06 The customer agrees to operate Company-provided equipment in accordance with instructions of Company or Company agents. Failure to do so will void Company liable for interruption of service and may make the customer responsible for damage to equipment pursuant to paragraph .07 below.
- .07 The customer agrees to return to Company all Company-provided equipment delivered to the customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to the customer, normal wear and tear only excepted. The customer shall reimburse Company, upon demand, for any costs incurred by Company due to the customer's failure to comply with this provision.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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7. Liability

- .01 The liability of Company for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission occurring in the course of furnishing service and not caused by the negligence of the customer or of Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistakes, omissions, interruptions, delays, errors, or defects in transmission occur.
- .02 Company shall be indemnified and held harmless by the customer against:
 - .021claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over Company's channels;
 - .022patent infringement claims arising from combining or connecting Company furnished channels with apparatus and systems of the customer:
 - .023 all other claims arising out of any act or omission of the customer in connection with any service provided by Company.
- .03 Company is not liable for any act or omission of any other company or companies furnishing a portion of the service.
- When the facilities of other carriers are used in establishing connections to .04 points not reached by the Company's facilities, the Company is not liable for any act or omission of the other carrier(s). The subscriber will indemnify and save harmless the Company from any third-party claims for such damages referred to in Section 4.

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7. **Liability (Continued)**

- Company does not guarantee or make any warranty with respect to any .05 equipment provided by it where such equipment is used in locations containing an atmosphere which is explosive, prone to fire, dangerous or other- wise unsuitable for such equipment. The customer indemnifies and holds Company harmless from any and all loss, claims demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by the customer or by any other party or persons, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of such equipment so used.
- The customer indemnifies and holds Company harmless from any and all .06 loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or persons, for any personal injury to, or death of, any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use is not the direct result of Company's negligence.
- .07 Company is not liable for any defacement of, or damage to, the premises of a customer resulting from the furnishing of channel facilities or the attachment or instruments, apparatus and associated wiring furnished by Company on such customer's premises or by the installation or removal there of, when such defacement or damage is not the result of Company negligence. No agents or employees of other participating carriers shall be deemed to be agents or employees of Company.

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7. <u>Liability (Continued)</u>

- .08 The customer is responsible for taking all necessary legal steps for interconnecting customer-provided terminal equipment of communications systems with Company facilities. Customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection.
- The customer shall ensure that equipment and/or system is properly .09 interfaced with Company facilities, that the signals emitted into Company's network are of the proper mode, bandwidth, power, data speed, and signal level of the intended use of the customer and in compliance with the criteria set forth in this tariff and that the signals do not damage Company equipment, injure personnel or degrade service to other customers. If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, Company will permit such equipment to be connected with its channels without the use of protective interface devices. If the customer fails to maintain and operate their equipment and/or system properly, with resulting imminent harm to Company equipment, personnel, or the quality of service to other customers, Company may, upon written notice, require the use of protective equipment at the customer's expense. If this fails to produce satisfactory quality and safety, Company may, upon written notice, require the use of protective equipment at the customer's expense. If this fails to produce satisfactory quality and safety, Company may, upon written notice, terminate the customer's service.

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Laura Clore, Regulatory Manager

7. <u>Liability (Continued)</u>

Company shall not be liable for any failure of performance due to causes .10 beyond its reasonable control, including, but not limited to acts of God, fires, meteorological phenomena, floods, or other catastrophes; emergencies, insurrections, riots or wars, strikes, lockouts, work stoppages or other labor difficulties, and any law, order, regulation or other action of any governing authority or agency thereof. WITH RESPECT TO THE SERVICES. MATERIALS. AND **EQUIPMENT** PROVIDED HEREUNDER, COMPANY HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, NOT STATED IN THIS TARIFF AND IN PARTICULAR DISCLAIMS ALL WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

.11 Company shall not be liable for:

- .111 Unlawful use or use by an unauthorized person of Company's facilities and services.
- .112 Any claim resulting from furnishing, installation, operation, maintenance, or removal of facilities at customer's premise(s).
- .113 Any claim arising out of a breach in the privacy or security of communications transmitted over Company facilities.
- .114 Changes in any of the facilities, operations, services or procedures of Company that render any facilities or services provided by subscriber obsolete, or require modification or alteration of such facilities or services, or other wise affect their use or performance. Company will endeavor to advise customer on a timely basis of such change.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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PURSUANT TO 807 KAR 5:011. SECTION 9 (1)

BY SECRETARY OF THE COMMISSION

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7. <u>Liability (Continued)</u>

- 12 Subscriber shall indemnify and save Company harmless from any and all liability not expressly assumed by Company in Section II and arising in connection with the provision of service by Company to subscriber, and shall protect and defend Company from any suits or claims alleging such liability, and shall pay all expenses (including attorney(s) fees) and satisfy all judgments which may be incurred by or rendered against Company in connection therewith. Company shall notify subscriber of any such suit or claim against Company. Company reserves the right to participate in the defense of any such suit or claim.
- .13 The liability of Company for any interruption or failure of service shall in no event exceed the credit allowance provided for herein. Company shall not be liable to subscriber or any Authorized User for any loss or damage incurred by reason of or incidental to any delay or interruption of service, or for failure in or breakdown of facilities associated with the service, or for any mistakes, omissions, delays, errors or defects in transmission occurring in the course of furnishing service, except to the extent of such credit allowance, which shall constitute subscriber's sole and exclusive remedy hereunder.

8. <u>Interconnection With Other Carriers</u>

- .01 Service furnished by Company may be connected with services or facilities of another participating carrier. Such interconnection may be made at a Company terminal or entrance site, at a terminal of another participating customer, or at the premises of a customer, joint user, or authorized user. Service furnished by Company is not part of a joint undertaking with such other carrier(s).
- Any special interface equipment or facilities necessary to achieve compatibility between the facilities of Company and other participating carriers shall be provided at the customer's expense or otherwise agreed upon. Upon customer request and acting as an authorized agent, Company will attempt to make the necessary arrangements for such interconnection.

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8. <u>Interconnection With Other Carriers (Continued)</u>

.03 Service furnished by Company may be connected with the facilities or services of other participating carrier's tariffs applicable to such connections.

9. Special Customer Arrangements

.01 In cases where a customer requests special arrangements which may include engineering, installation, facilities, assembly, purchase or lease of facilities, and/or other special services not offered under this tariff, Company at its option, will provide the requested services. Appropriate recurring and/or non-recurring charges will be developed accordingly.

10. Change in Service Agreement

.01 When a change in service arrangement involves the continued use by the customer of circuits furnished by Company, installation charges do not apply to the circuits continued in use. The minimum service period and monthly fees for the circuits contained in use is determined from the date of initial installation thereof.

11. Restoration of Service

.01 The use and restoration of service in emergencies shall be in accordance with Part 64, Subpart D of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.

12. <u>Inspection</u>

Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine that the requirements of this tariff are being complied with in the installation, operation, and/or maintenance of the customer or Company equipment. Company may interrupt the service at any time, without penalty to Company, because of departure from any of these requirements.

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13. Testing and Adjusting

.01 Upon reasonable notice, the circuits provided by Company shall be made available to Company for such tests and adjustments as may be necessary to maintain them in satisfactory condition; no interruption allowance will be granted for the time during which such tests and adjustments are made.

14. Interruption of Service

- .01 It shall be the obligation of the subscriber to notify the Carrier of any interruption in service. Before giving such notice, the subscriber shall ascertain that the trouble is not being caused by any action or omission of the subscriber or is not in wiring or equipment, if any, furnished by the customer and connected to the Company's facilities.
- .02 For purposes of credit computation, every month shall be considered to have 720 hours.
- .03 No credit shall be allowed for an interruption of a continuous duration of less than two hours.
- .04 The use and restoration of service shall be in accordance with the priority system specified in Part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

15. Payment Arrangements

- .01 The customer is responsible for payment of all charges for services furnished. Charges for installation, physical or administrative changes, expedites, or cancellation of orders are payable upon completion. If, because of any such activity a non-Company carrier or supplier levies additional charges, these charges shall be passed on to the customer. Recurring charges are billed in advance.
- .02 For billing of fixed charges, service is considered to be established upon the day in which the Company notifies the subscriber of installation and testing of the subscriber's service.

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15. Payment Arrangements

- .03 Bills are payable upon receipt. Subscriber will be billed for all usage accrued beginning immediately upon access to the service. Commencing seventeen (17) days after rendition of the billing, it shall be considered past due and a late payment charge of one and one-half percent (1.5%) of the balance will be applied. The penalty may be assessed only once on any bill for rendered services. Any payment received shall first be applied to the bill for service rendered. Additional penalty charges shall not be assessed on unpaid penalty charges.
- .04 Applicants or customers whose financial condition is not acceptable to Company may be required at any time to make a deposit up to an amount equaling two months actual or estimated charges for the service to be provided.
- .05 A minimum monthly billing of two dollars and fifty cents (\$2.50) per month may be applied as an administrative service fee.
- .06 A customer who discontinues service or whose service is cancelled by the Company and/or in accordance with sections of this tariff, and wishes to reinstate service, may be subject to a reconnection charge of an amount not to exceed twenty-five dollars (\$25.00).
- .07 The charges set forth in this tariff for circuit terminations contemplate installations made in normal locations and under normal working conditions. Any installations to be made under other circumstances are subject to additional charges, which will be tariffed as appropriate.
- .08 If notice of a dispute as to charges is not received, in writing, by Company within thirty (30) days after an invoice is rendered, such invoice shall be deemed to be correct and binding upon the customer.
- .09 A charge of no more than twenty dollars (\$20.00) will apply whenever a check or draft presented for payment of service is not accepted by the institution on which it is written.

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15. **Payment Arrangements (Continued)**

- .10 Customer will be billed for and is liable for payment of all applicable federal. state, and local taxes, surcharges or other assessments including such amounts as Company may be authorized to pass through to the customer.
- .11 In certain instances, the customer may be subject to local telephone charges or message unit charges in using Company's service(s). Company is not responsible for any such local charges imposed directly on the customer by the local telephone company for gaining access to Company's intercity network.
- .12 Monthly bills issued by Company contain the following information: account name and number; invoice date; call charges; any monthly charges; applicable taxes; total due; the date after which a penalty may apply; toll free number for billing inquiries; and call detail including date of the call, time, number dialed, city called, call duration, rate period, and bill rate.

16. **Disconnection of Service**

.01 Customer must give advance verbal or written notice for disconnection of any Company service. Company will have up to ten (10) days to complete the disconnect. The subscriber will be responsible for all charges for ten (10) days or until the disconnect is effected, whichever is sooner. This ten (10) day period will begin on the day of receipt of notice from the subscriber.

17. Cancellation of Service by Customer

.01 If a customer cancels an order for service before the service begins, before completion of the minimum period, or before completion of some other period mutually agreed upon by the customer for the nonrecoverable portions of expenditures or liabilities incurred expressly on behalf of the customer by Company and not fully reimbursed by installation and monthly charges. If, based on an order by a customer, any installation has either begun or been completed, but no services provided, the house cost of such installation shall be borne by the customer. EFFECTIVE

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Cancellation of Service by Company 18.

- The Company, by written notice to the subscriber or applicant, may refuse .01 or terminate service to a customer for any of the following reasons:
 - For non-compliance with the utility's tariffed rules or commission .011 administrative regulations.
 - .012 For dangerous conditions.
 - .013 For refusal of access.
 - .014 For outstanding indebtedness.
 - .015 For noncompliance with state, local or other codes.
 - For nonpayment of bills. .016
 - .017 For illegal use or theft of service.

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19. <u>"800/888" Service Numbers</u>

- .01 The Company will make every effort to reserve "800/888" vanity numbers on behalf of customers, but makes no guarantee or warrantee that the requested "800/888" number(s) will be available or assigned to the customer requesting the number.
- .02 If a customer accumulates undisputed past-due charges, the Company reserves the right not to honor the customer's request for a change in "800/888" service to another carrier (e.g., "porting" of the "800/888" number), including a request for a Responsible Organization (Resp Org) change, until such time as all charges are paid in full.
- "800/888" numbers shared by more than one customer, whereby individual customers are identified by a unique Personal Identification Number, may not be assigned or transferred for use with service provided by another carrier. Subject to the limitations provided in this tariff, the Company will only honor customer requests for change in Resp Org or "800/888" service provider for "800/888" numbers dedicated to the sole use of that single customer.
- .04 In all cases of assignment or transfer, written acknowledgement of the customer is required prior to such assignment or transfer. All regulations and conditions contained in this tariff shall apply to such assignee or transferee.
- .05 The assignment of services does not relieve or discharge a customer from remaining jointly or severally liable for any obligations existing at the time of the assignment or transfer.

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20. Customer Inquiries and Complaints

.01 Customers wishing to inquire about services or billing may do so by telephone or in writing to the following:

One Call Communications, Inc. P.O. Box 3141 Carmel, Indiana 46082 (800) 788-4562

.02 In the event that Company is unable to resolve a complaint to Customer's satisfaction, a complaint may be filed with the Kentucky Public Service Commission at the following address:

Kentucky Public Service Commission 211 Sower Boulevard Post Office Box 615 Frankfort, Kentucky 40602-0615 (800) 772-4636

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SECTION III- SPECIAL CONDITIONS GOVERNING OPERATOR SERVICES

1. Subscriber's Compliance with Regulations

.01 Company states in all subscribing contracts and agreements that Purchaser (subscriber) and its employees, brokers, agents, assigns, and successors shall at all times comply with and conform to all federal, state, and local rules and regulations including, but not limited to, rates, posting guidelines, alternate carrier access, and branding which are at any time applicable to any of the telecommunications services provided by Company to Purchaser. The failure of Purchaser to comply with and observe any rule or regulation or other regulatory requirement applicable to the telecommunication services to be provided by Company to Purchaser shall constitute a default under the Agreement. In the event that the Purchaser fails to remedy such a default after receiving written notice of such default from Company or, in the event that such default cannot be reasonably corrected, does not proceed expeditiously and with due diligence to correct said default, Company may, at its option, terminate Agreement. Purchaser shall indemnify, defend, and hold Company harmless of and from any and all claims, liabilities, fines, penalties, or other costs and expenses incurred or paid Company by reason of Purchaser's failure to comply with any applicable rule, regulation, or other regulatory requirement applicable to the telecommunication services purchased by Purchaser from Company.

2. <u>Posting Requirements</u>

.01 Company and federal, and state regulations require tent cards and/or stickers to be placed near or on telephone equipment used to access its services with violators of provision subject to termination of service.

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SECTION III- SPECIAL CONDITIONS GOVERNING OPERATOR SERVICES (Continued)

3. <u>Blocking and Interception Provisions</u>

- .01 Company forbids subscribers to block or intercept operator services of competing carriers. This provision does not pertain in situations where the customers who control premises equipment are also the users and bill-payers of Company's service.
- .02 Customer premises equipment must recognize and direct all intraLATA 0+ traffic to the appropriate local exchange carrier.
- .03 Company requires its customers to direct all "0 minus" calls to the appropriate local exchange carrier.
- .04 Violators of these blocking and interception provisions will be subject to termination of service after twenty (20) days written notice to the owners of non-complying customer premises equipment.
- .05 Intralata Operator Services is allowed through the following dialing procedures:
 - .051 Feature Group D (FGD) Carrier Access Code 10XXX 0- or Carrier Access Code 10XXX 0+
 - .052 Feature Group D (FGD) 1-700/800/888 access allowed for services other than 800/888 service offered as an add-on to LEC provided 800/888 service

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SECTION III- SPECIAL CONDITIONS GOVERNING OPERATOR SERVICES (Continued)

4. Payment and Billing

- 01. The customer is responsible for payment of all tariffed rates and regulations in effect at the time the service is furnished. Usage charges are billed at the end of each Customer's monthly billing cycle. Any other charges are billed monthly in advance. All charges are due when the bill is rendered. Customers may be permitted to pay all charges through automatic debits to a preapproved credit card account.
- O2. Company's operator services billing and collection services are provided by third-party firms with whom Company contracts for such services. The third-party agents have billing agreements with Regional Bell Operating Companies (RBOCs) and the major independent telephone operating companies. Company may, in certain situations, enter into separate billing agreements directly with RBOCs and major independent telephone operating companies. In the event an end user elects to pay via a major credit card, charges are billed via direct agreements between Company and the credit establishment indicated by the end user's major credit card.

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SECTION IV- DESCRIPTION OF SERVICE

1. General Description of Service

- .01 For purposes of this tariff, the service provided by Company is the resale of long distance telecommunications services and operator services.
- .02 Company offers its services subject to the provisions of this tariff.
- .03 Company's services are offered to subscribers on a monthly basis.
- .04 Company's services are offered to subscribers twenty-four (24) hours a day.
- .05 All service shall remain in effect for a minimum of thirty (30) days.
- .06 Company offers its services subject to the availability of the necessary facilities and/or equipment. Company reserves the right to refuse to provide service to or from any location where the necessary facilities and/or equipment are not available.

2. <u>Call Completion</u>

Not more than one (1) call per one hundred (100) calls during a typical "busy hour" will receive a busy signal from the Company's terminal or experience any other service delay related to the Company's facilities or service. The Company is not responsible for delays or signal degradation caused by any phone company.

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SECTION IV- DESCRIPTION OF SERVICE (Continued)

3. **Calculation of Charges and Distance**

- .01 Chargeable time for calls will begin when connection is established between calling party and company switch. Chargeable time ends when calling station "hangs up", thereby releasing the network connection. If the calling station does not hang up, chargeable time ends when the network connection is released by automatic timing equipment in the network.
- .02 Charges for Company's service(s) are based on the distance and duration of the call, monthly usage, and the rate period (Day, Evening, Night) when the call is placed.
- .03 Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call. For the purpose of determining airline mileage, vertical and horizontal grid lines have been established across the United States and Canada. The spacing between adjacent vertical grid lines and between horizontal grid lines represents a distance of one coordinate unit. This unit is the square root of 0.1, expressed in statute miles. A vertical (V) and a horizontal (H) coordinate is computed for each local exchange company primary serving office and serving office from its latitude and longitude location by use of appropriate map-projection equations. A pair of V-H coordinates locates a primary serving office or serving office for determining airline mileage, at a particular intersection of an established vertical grid line with an established horizontal grid line. The distance between any two primary serving offices or serving offices is the airline mileage computed as follows:

FORMULA:

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SECTION IV- DESCRIPTION OF SERVICE (Continued)

Service Offerings 4.

- Operator Services consists of the furnishing of facilities or services to .01 customers and end users of the transmission of communications within the state. The services provided by Company enable hotels/motels, hospitals, pay telephone owners/public pay telephones, businesses and government establishments (customers) to offer operator assisted services to patrons, employees and guests. Payment of usage charges and surcharges are the responsibility of the end user or called party. Company agrees not to exceed AT&T's maximum approved Operator Services rates. Company will require all distributors of its operator service products to sign an agreement to conform with all federal, state and regulations including, but not limited to rates, posting guidelines, alternate carrier access, branding, and those regulations which are applicable to the provisions of operator services. This service includes the completion of collect, station to station, Operators. Calls are billed person to person and credit card calls by Company in one minute increments with a one minute minimum. No customer will be billed for an uncompleted call. Company shall not accept calling cards for billing purposes if company is unable to validate the card.
 - Chargeable time for calls will begin when connection is established .011 between calling party and company switch. Chargeable time ends when calling station "hangs up", thereby releasing the network connection. If the calling station does not hang up, chargeable time ends when the network connection is released by automatic timing equipment in the network.
 - Double branding is provided with all operator assisted calls before .012charges are incurred, Branding is identifying the carrier which the caller is using.
 - .013 Rates will be provided upon request.

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4. Service Offerings (continued)

- .02 Special Promotions The Company may from time to time engage in special promotional trial service offerings of limited duration, [not to exceed ninety (90) days on a per customer basis, for non-optional, recurring charges], designed to attract new subscribers or to increase subscriber awareness of a particular tariff offering. Requests for promotional offerings will be presented to the Commission for its review, in accordance with rules and regulations established by the Commission, and will be included in the Company's tariff as an addendum to the Company's rates and charges.
- Directory Assistance Company processes Directory Assistance/Information .03 calls on a per call basis. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.
- .04 Travel Service allows customers to place long distance calls from locations other than their presubscribed telephone. Access to the One Call Network is gained by dialing an 800/888 number. Three rate plans are available under this service: Protocall Ambassador, Travel America and Premiere Travel. Calls are billed in six (6) second increments with a one (1) minute minimum for Travel America and Premiere Travel. Protocall Ambassador is billed in six (6) second increments with a thirty (30) second minimum. Cards are issued at no charge to the subscriber.
- .05 Tier One is a basic MTS service for customers whose monthly long distance usage exceeds \$1000. There is no installation or monthly charge for Tier One service. Calls are billed in six (6) second increments with a thirty (30) second minimum.
- Alternative is a basic MTS service designed for business customers. There is .06 no installation fee or monthly charge for Alternative. Calls are billed in six (6) second increments with an eighteen (18) second minimum.

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4. Service Offerings (Continued)

- Alliance is a one-way, multi-point service designed for residential customers. Subscribers to Alliance may originate or terminate calls by dialing to Company's NSC switch through equal access dialing procedures (1+dialing/FGD). There is no installation fee or monthly charge for Alliance. Calls are billed in six (6) second increments with a thirty (30) second minimum.
- .08 Pinnacle is a basic MTS service for customers whose average monthly long distance usage exceeds \$2000. There is no installation or monthly charge for Pinnacle service. Calls are billed in six (6) second increments with a thirty (30) second minimum. A two (2) year contract is required.
- Matrix Outbound is a basic MTS service for business customers using either switched or dedicated access. Matrix Outbound is only available for calls originating in the BellSouth area and the applicable rate for each call is determined by the area in which the call terminates (i.e., RBOC, GTE or other territories). There is no installation fee or monthly charge for Matrix Outbound. Calls are billed in six (6) second increments with an eighteen (18) second minimum.
- .10 One Solution is a basic MTS service designed for business customers. Calls are billed in six (6) second increments with an eighteen (18) second minimum. This service requires a 24 month Agreement. There is a charge of \$750.00 if service is terminated early.
- .11 Flat Rate Pricing offers both an outbound and an inbound service to business customers in the Bell South calling area. Calls are billed in six (6) second increments with a six (6) second minimum.
- .12 Compete USA is a basic MTS service designed for business customers in Bell Operating Company calling areas. Calls are billed in six (6) second increments with a six (6) second minimum.

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4. <u>Service Offerings (Continued)</u>

- .13 National 800 is a product whereby subscribers receive incoming calls using switched or dedicated access. National 800 is designed for business customers who bill over \$50 per month. There is a \$5.00 monthly minimum for National 800. Calls are billed in six (6) second increments with a thirty (30) second minimum.
- .14 <u>800 Alternative</u> is a product whereby subscribers receive incoming calls using switched or dedicated access. 800 Alternative is designed for business customers. There is a \$5.00 monthly minimum for 800 Alternative. Calls are billed in six (6) second increments with a thirty (30) second minimum.
- .15 ONB 8 800 is an inbound 800/888 service designed for business customers whose average monthly long distance usage exceeds \$5000. There is a monthly minimum billing of \$5.00. Calls are billed in six (6) second increments with a six (6) second minimum.
- .16 <u>Home Link 800</u> is a product whereby subscribers receive incoming calls using switched or dedicated access. Home Link 800 is designed for residential customers. There is a \$5.00 monthly minimum for Home Link 800. Calls are billed in six (6) second increments with a thirty (30) second minimum
- .17 <u>Ultra 800</u> is an inbound 800/888 service designed for business subscribers whose average monthly long distance usage exceeds \$100. There is a monthly minimum billing of \$5.00. Calls are billed in six (6) second increments with a thirty (30) second minimum.
- .18 <u>Target 800</u> is an inbound 800/888 service designed for business subscribers whose average monthly long distance usage exceeds \$500. There is a monthly minimum billing of \$5.00. Calls are billed in six (6) second increments with an eighteen (18) second minimum.
- Precedent 800 is an inbound 800/888 service designed for business subscribers whose average monthly long distance usage exceeds \$200. There is a monthly minimum billing of \$5.00. Calls are billed increments with a thirty (30) second minimum.

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4. Service Offerings (Continued)

- Matrix Inbound is an inbound 800 service for business customers. Matrix Inbound is only available for calls terminating in the BellSouth area and the applicable rate for each call is determined by the area in which the call originates (i.e., RBOC, GTE, or other territories). There is a \$5.00 monthly minimum for Matrix Inbound. Calls are billed in six (6) second increments with an eighteen (18) second minimum.
- One Solution 800 is an inbound 800/888 service designed for business subscribers. There is a \$5.00 monthly minimum billing. Calls are billed in six (6) second increments with an eighteen (18) second minimum. This service requires a 24 month Agreement. There is a charge of \$750.00 if service is terminated early.
- One Solution 800 II is an inbound 800/888 service designed for business subscribers. There is a \$5.00 monthly minimum billing. Calls are billed in six (6) second increments with a thirty (30) second minimum. This service requires an 18 month Agreement. There is a charge of \$500.00 if service is terminated early.
- One Solution 800 24 is an inbound 800/888 service designed for business subscribers. There is a \$5.00 monthly minimum billing. Calls are billed in six (6) second increments with a thirty (30) second minimum. This service requires a 12 month Agreement. There is a charge of \$750.00 if service is terminated early.
- .24 Swifty 800 is an inbound 800/888 service designed for business subscribers whose average monthly long distance usage exceeds \$1000. There is a \$5.00 monthly minimum for Swifty 800. Calls are billed in six (6) second increments with an eighteen (18) second minimum.
- .25 <u>Hospitality 800</u> is an inbound 800/888 service designed for hospitality customers, such as hotels/motels and condominiums. There is a \$5.00 monthly minimum for Hospitality 800. Calls are bined SERVICE CONVENSION increments with a thirty (30) second minimum.

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Laura Clore, Regulatory Manager

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998

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SECTION IV- DESCRIPTION OF SERVICE (CONTINUED)

4. <u>Service Offerings (Continued)</u>

- .26 <u>Ameritel 800</u> is an inbound 800/888 service designed for hospitality customers, such as hotels/motels and condominiums, whose average monthly long distance usage exceeds \$1500. Calls are billed in six (6) second increments with a thirty (30) second minimum.
- .27 <u>Hospitality Special 800</u> is an inbound 800/888 service designed for hospitality customers, such as hotels/motels and condominiums, whose average monthly long distance usage exceeds \$6500. There is a monthly minimum billing of \$5.00. Calls are billed in six (6) second increments with a thirty (30) second minimum.
- .28 <u>Hospitality B</u> is a basic MTS service designed for hospitality customers, such as hotels/motels and condominiums, whose average monthly long distance usage exceeds \$50. There is no installation fee or monthly charge for Hospitality B service. Calls are billed in six (6) second increments with a thirty (30) second minimum.
- .29 <u>Hospitality C</u> is a basic MTS service for hospitality customers, such as hotels/motels and condominiums, whose average monthly long distance usage exceeds \$100. There is no installation charge or monthly fee for Hospitality C service. Calls are billed in six (6) second increments with a thirty (30) second minimum.
- .30 <u>Hospitality F</u> is a basic MTS service for hospitality customers, such as hotels/motels and condominiums, whose average monthly long distance usage exceeds \$1000. There is no installation charge or monthly fee for Hospitality F service. Calls are billed in six (6) second increments with a thirty (30) second minimum.
- .31 <u>Hospitality</u> E is a basic MTS service for hospitality customers, such as hotels/motels and condominiums, whose average monthly long distance usage exceeds \$500. There is no installation fee or monthly charge for Hospitality E service. Calls are billed in six (6) second increments with a thirty (30) second minimum.

 PUBLIC SERVICE COMMISSION OF KENTUCKY

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PURSUANT TO 807 KAR 5:011. SECTION 9 (1)

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SECRETARY OF THE COMMISSION Effective Date: June 15, 2002

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Laura Clore, Regulatory Manager

4. Service Offerings (Continued)

- .32 Hospitality H-II is a basic MTS service designed for hospitality customers, such as hotels/motels and condominiums, whose average monthly long distance usage exceeds \$2500. There is no installation fee or monthly charge for Hospitality H-II service. Calls are billed in six (6) second increments with an eighteen (18) second minimum.
- .33 Special K Domestic is a basic MTS service designed for hospitality customers, such as hotels/motels and condominiums, whose average monthly long distance usage exceeds \$5000. There is no installation fee or monthly charge for Special K Domestic service. Calls are billed in six (6) second increments with a six (6) second minimum.
- .34 Q-Guarantee is a basic MTS service designed for hospitality customers, such as hotels/motels and condominiums, whose average monthly long distance usage exceeds \$2500. There is no installation fee or monthly charge for Q-Guarantee service. Calls are billed in six (6) second increments with a thirty (30) second minimum.
- .35 Ameritel Outbound is a basic MTS service designed for hospitality customers, such as hotels/motels and condominiums, whose average monthly long distance usage exceeds \$1500. There is no installation fee or monthly charge for Ameritel Outbound service. Calls are billed in six (6) second increments with a thirty (30) second minimum.
- .36 **Q-Guarantee III** is a basic MTS service designed for hospitality customers, such as hotels/motels and condominiums, whose average monthly long distance usage exceeds \$7500. There is no installation fee or monthly charge for O-Guarantee III service. Calls are billed in one (1) minute increments with a one (1) minute minimum.

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4. Service Offerings (Continued)

- .37 <u>Hospitality Special</u> is a basic MTS service designed for hospitality customers, such as hotels/motels and condominiums, whose average monthly long distance usage exceeds \$6500. There is no installation fee or monthly charge for Hospitality Special service. Calls are billed in six (6) second increments with a thirty (30) second minimum.
- .38 <u>Hospitality Special II</u> is a basic MTS service designed for hospitality customers, such as hotels/motels and condominiums, whose average monthly long distance usage exceeds \$7000. There is no installation fee or monthly charge for Hospitality Special II service. Calls are billed in six (6) second increments with a six (6) second minimum.
- .39 <u>Max Five</u> is a basic MTS service designed for hospitality customers, such as hotels/motels and condominiums, whose average monthly long distance usage exceeds \$7500. There is no installation fee or monthly charge for Max Five service. Calls are billed in six (6) second increments with a thirty (30) second minimum.
- .40 <u>Basic Residential</u> is a MTS service for residential customers. There is no monthly charge for Basic Residential service. Calls are billed in six (6) second increments with a six (6) second minimum.
- .41 <u>Basic Business</u> is a MTS service for business customers. There is no monthly charge for Basic Business service. Calls are billed in six (6) second increments with a six (6) second minimum.
- .42 <u>Basic Residential Inbound</u> is a 800/888 service for residential customers. There is no monthly minimum for Basic Residential Inbound service. Calls are billed in six (6) second increments with a six (6) second minimum.
- .43 <u>Basic Business Inbound</u> is a 800/888 service for business customers. There is no monthly minimum for Basic Business Inbound service. Calls are billed in six (6) second increments with a six (6) second minimum.
- .44 <u>1010880 Casual Calling</u> is a product whereby end users cookpressibled to One Call's service, may place long distance calls by dialing company's access code.

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PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

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Laura Clore, Regulatory Manager

4. Service Offerings (Continued)

- Web Outbound is a basic MTS service for customers who sign up for service via Company's web site. Calls are billed to a valid credit card each month; and customers receive their monthly bills via e-mail. Calls are billed in six (6) second increments with a six (6) second minimum.
- Web Inbound is an 800/888 service for customers who sign up for service via Company's web site. Calls are billed to a valid credit card each month; and customers receive their monthly bills via e-mail. There is a \$5.00 monthly minimum for Web Inbound. Calls are billed in six (6) second increments with a six (6) second minimum.
- .47 <u>Web Travel</u> is a travel card service which allows a customer to place long distance calls from locations other than their presubscribed telephone. Access to the Company's network is gained by dialing an 800/888 number. This service is offered to customers who sign up via Company's web site. Calls are billed in six (6) second increments with a six (6) second minimum.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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Laura (Po

Laura Clore, Regulatory Manager

SECTION IV- DESCRIPTION OF SERVICE (CONTINUED)

5. Special Arrangements

.01 <u>Contracts</u>

Company may offer services under special contract service arrangements on an individual case basis.

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PURSUANT TO 807 KAR 5:011. SECTION 9 (1)

BY SECRETARY OF THE COMMISSION

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Laura Clore, Regulatory Manager

Operator Services 1.

.01 **IntraLATA and InterLATA Rates**

All Rate Periods

Rate	Initial	Additional
Mileage	<u>Minute</u>	<u>Minutes</u>
All	\$.6900	\$.6900

.02 **Operator Service Charges**

These rates and charges are for Operator Services as specified in this tariff. The operator surcharge will be added to the first minute of each operator call in addition to the equal access long distance per minute rates set forth above.

	Automated Operator	Live <u>Operator</u>
Calling Card Collect	\$ 4.95 \$ 3.95	\$ 5.50 \$ 5.50
Billed to Third Number Person-to-Person		\$ 6.50 \$ 9.95

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1. **Operator Services (Continued)**

Confinement Facilities .03

> .031 **IntraLATA Rates:**

\$0.2300 per minute

.032 **InterLATA Rates:** \$0.2800 per minute

.033 Operator Surcharge: \$1.50 per call

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Laura Clore, Regulatory Manager

1. **Operator Services (Continued)**

.04 **Card Reading Payphones**

The following rates apply to intrastate calls placed from a card reading payphone and billed to a commercial credit card.

All Rate Periods

Rate Initial Additional Mileage **Minutes** Minute All \$ 0.45 \$ 0.45

In addition to the usage charges above, a service charge will be added to the first minute of each credit card call.

Commercial Credit Card Charge: \$1.75 per call

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Effective Date: June 15, 2002

Pore Laura Clore, Regulatory Manager

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1. Operator Services (Continued)

.05 Sent Paid-Coin

The rates listed below are applicable to intrastate calls paid for by depositing coins at a public or semi-public telephone.

All Rate Periods

Rate		Initial 4	Additional	
Mileage		Minutes	<u>Minutes</u>	
All	,		\$ 1.00	\$ 0.25

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1. Operator Services (Continued)

.06 Rate Plan B – IntraLATA and InterLATA Rates

All Rate Periods

Rate	Initial	Additional
<u>Mileage</u>	<u>Minute</u>	<u>Minutes</u>
All	\$.6900	\$.6900

.07 Rate Plan B - Operator Service Charges

These rates and charges are for Operator Services as specified in this tariff. The operator surcharge will be added to the first minute of each operator call in addition to the equal access long distance per minute rates set forth above.

	Automated <u>Operator</u>	Live <u>Operator</u>
Calling Card	\$ 4.95	\$ 4.95 _T
Collect	\$ 3.95	\$ 4.95 T
Billed to Third Number		\$ 4.95 T
Person-to-Person		\$ 7.50 I

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Laura Clore, Regulatory Manager

1. Operator Services (Continued)

.08 Public Payphone Surcharge

A Public Payphone Surcharge applies to all completed consumer intrastate long distance calls placed from a public/semi-public payphone which are not paid on a sent paid basis. Specifically, the Public Payphone Surcharge applies to calling card service, collect calls, calls billed to a third party number, and intrastate Directory Assistance. The Public Payphone Surcharge is applied in addition to any other applicable Service Charges or Surcharges.

Rate per call:

\$0.30

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Laura Clore, Regulatory Manager

1. Operator Services (Continued)

.09 1-800-BESTCALL (Dial Around Rates)

Rate <u>Mileage</u>	<u>Day</u>	Evening	<u>Night</u>
All	\$.4900	\$.1000	\$.3900

.10 Operator Service Charges

These rates and charges are for Operator Services as specified in this tariff. The operator surcharge will be added to the first minute of each operator call in addition to the equal access long distance per minute rates set forth above.

	Automated Operator	Live <u>Operator</u>
Calling Card	\$ 2.95	\$ 4.90
Collect	\$ 2.95	\$ 4.90
Billed to Third Number		\$ 4.90
Person-to-Person		\$ 4.90

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1. Operator Services (Continued)

.11 1-800-YOU-SAVE (Dial Around Rates)

Rate

Mileage Peak (7am-7pm) Off-Peak (7pm-7am)

All

\$.6900/min.

\$.1000/min.

.12 Operator Service Charges

These rates and charges are for Operator Services as specified in this tariff. The operator surcharge will be added to the first minute of each operator call in addition to the equal access long distance per minute rates set forth above.

	Automated Operator	Live <u>Operator</u>
Calling Card	\$ 3.89	\$ 4.89
Collect	\$ 3.89	\$ 4.89
Billed to Third Number		\$ 4.89
Person-to-Person		\$ 4.89

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Kausa (Is)e

2. 800/888 Service Options and Fees

The following charges are one time charges:

.01 Limited Area Coverage

\$150.00

.02 Extended Area Coverage

\$ 50.00 each

(including Alaska, Hawaii, the Virgin Islands and Puerto Rico)

.03 Re-direct to another line

\$ 10.00 per

800/888 number

.04 Installation fee for 800/888

\$ 10.00 per

numbers ordered over 10

800/888 number

3. Directory Assistance

Rate for directory assistance:

\$1.49

In addition to the Directory Assistance charge above, customers are charged the appropriate Operator Service Charges as specified in Section V.1. - Operator Service Charges of this tariff. Person-to-person and collect calls to Directory Assistance are not permitted.

4. <u>PSP Surcharge</u> - A surcharge applies on all completed intrastate toll-free and 101XXXX access code calls, including any 800/888 or travel card calls, originating from a pay telephone.

This surcharge is applied in addition to any other applicable service charges or surcharges.

The surcharge does not apply to:

-Calls paid for by inserting coins at the pay telephone;

-Calls placed from stations other than a pay telephone.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

Rate:

\$0.26 per call

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5. Travel Service

.01 Protocall Ambassador

<u>Day</u> \$.3500/min. Evening \$.3500/min.

Night \$.3500/min.

.02 Travel America

<u>Day</u> \$.2500/min. Evening \$.2100/min.

Night \$.1800/min.

Travel Surcharge:

\$.50 per call

.03 Premiere Travel

<u>Day</u> \$.2000/min. Evening \$.2000/min.

Night \$.2000/min.

6. <u>Tier One</u>

<u>Day</u> \$.1400/min. Evening \$.1400/min.

Night \$.1400/min.

7. <u>Alternative</u>

<u>Day</u> \$.1550/min. Evening \$.1550/min. Night \$.1550/min.

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8. **Alliance**

Rate

Mileage 0 - 292293-925

Day

\$.1810/min. \$.1810/min.

Evening

\$.1310/min. \$.1510/min.

Night Night

\$.1310/min. \$.1510/min.

9. **Pinnacle**

\$.1210/min.

Evening \$.1210/min. Night

\$.1210/min.

10. **Matrix Outbound**

> .01 Matrix

> > Terminating in: Plan A:

> > > Plan B:

Plan C:

RBOC

GTE

Other

\$.0940/min. \$.1220/min. \$.0790/min. \$.1320/min. \$.1040/min. \$.0890/min. \$.0990/min. \$.1420/min. \$.1140/min.

.02 **Matrix T-1**

> Terminating in: Plan A:

RBOC

GTE

Other

\$. 1000/min. \$. 0720/min. \$. 0570/min. \$. 1100/min. \$. 0820/min. Plan B: \$. 0670/min. \$. 0770/min. \$. 0920/min. \$. 1200/min. Plan C:

11. One Solution

> Day \$.1010/min.

Evening \$.1010/min.

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12. **Flat Rate Pricing**

Outbound

Plan A:

\$.0850/min.

Plan B:

\$.0950/min.

Plan C:

\$.0650/min.

Plan D:

\$.0750/min.

13. **Compete USA**

Day

\$.0800/min.

Evening \$.0800/min. <u>Night</u>

\$.0800/min.

14. National 800

<u>Day</u>

\$.1910/min.

Evening \$.1910/min. **Night**

\$.1910/min.

15. 800 Alternative

Day

\$.2010/min.

Evening \$.2010/min. Night

\$.2010/min.

16. **ONB 8 800**

Day

\$.0800/min.

Evening \$.0800/min. Night |

\$.0800/min.

17. Home Link 800

Day

\$.2310/min.

Evening \$.2310/min.

Night

\$.2310/min.

18. <u>Ultra 800</u>

\$.1550/min.

Evening

\$.1550/min.

Public Service Dommission of Ser 330/min.

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Laura Clore, Regulatory Manager

19. Target 800

> Day \$.1200/min.

Evening \$.1200/min. Night \$.1200/min.

20. Precedent 800

> Day \$.1400/min.

Evening \$.1400/min.

Night \$.1400/min.

21. **Matrix Inbound**

> .01 Matrix 800

> > Originating in: Plan A:

RBOC \$.0790/min. **GTE** \$.0940/min. Other

Plan B: Plan C: \$.0890/min. \$.0990/min.

\$.1040/min. \$.1140/min. \$.1220/min. \$.1320/min. \$.1420/min.

.02 **Matrix T-1 800**

Originating in:

RBOC

GTE

Other \$.1000/min.

Plan A: Plan B: Plan C: \$.0570/min. \$.0670/min. \$.0770/min.

\$.0720/min. \$.0820/min. \$.0920/min.

\$.1100/min. \$.1200/min.

22. One Solution 800

Day

\$.1010/min.

Evening \$.1010/min. **Night** \$.1010/min.

One Solution 800 II 23.

\$.1110/min.

Evening \$.1110/min. PUBLICISERVICE COMMISSION

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24. Flat Rate Pricing

Inbound

Plan A:

\$.0850/min.

Plan B:

\$.0950/min.

Plan C:

\$.0650/min.

Plan D:

\$.0750/min.

25. <u>One Solution 800 24</u>

<u>Day</u> \$.1210/min.

Evening \$.1210/min. <u>Night</u>

\$.1210/min.

26. Swifty 800

Day

\$.0990/min.

Evening \$.0990/min.

Night

\$.0990/min.

27. Hospitality 800

<u>Day</u>

\$.1310/min.

Evening \$.1310/min.

Night

\$.1310/min.

28. Ameritel 800

Day

\$.0890/min.

Evening \$.0890/min.

Night

\$.0890/min.

29. Hospitality Special 800

Da

\$.0550/min.

Evening \$.0550/min.

<u>Night</u>

\$.0550/min.

30. Hospitality B

Dar

<u>Day</u> \$.1250/min. **Evening** \$.1250/min.

PUBLIC STEPLE COMMISSION

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Laura Clore, Regulatory Manager

31. Hospitality C

Day \$.1110/min. Evening \$.1110/min.

Night \$.1110/min.

32. Hospitality F

<u>Day</u> \$.0800/min. Evening \$.0800/min.

Night \$.0800/min.

33. Hospitality E

Day \$.1010/min.

Evening \$.1010/min.

Night \$.1010/min.

34. Hospitality H-II

<u>Day</u> \$.0900/min. Evening \$.0900/min.

Night \$.0900/min.

35. Special K Domestic

<u>Day</u> \$.0650/min. **Evening** \$.0650/min.

Night \$.0650/min.

36. Q-Guarantee

Day

\$.0790/min.

Evening \$.0790/min.

Night \$.0790/min.

37. Ameritel Outbound

Day

\$.0890/min.

Evening \$.0890/min.

Night \$.0890/min.

38. Q-Guarantee III

<u>Day</u> \$.0490/min. **Evening \$.0490/min.**

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Laura Clore, Regulatory Manager

39. Hospitality Special

<u>Day</u> \$.0550/min. Evening \$.0550/min.

Night \$.0550/min.

40. Hospitality Special II

Day \$.0510/min.

Evening \$.0510/min.

Night \$.0510/min.

41. Max Five

<u>Day</u> \$.0500/min. Evening \$.0500/min.

Night \$.0500/min.

42. <u>Basic Residential</u>

Day \$.0800/min. **Evening \$.0800/min.**

Night \$.0800/min.

43. Basic Business

<u>Day</u> \$.0600/min. **Evening \$.0600/min.**

Night \$.0600/min.

44. <u>Basic Residential Inbound</u>

Day \$.0800/min.

Evening \$.0800/min.

Night \$.0800/min.

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BY STONA BULL
SECRETARY OF THE COMMISSION

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Haura (lore)

Laura Clore, Regulatory Manager

45. Basic Business Inbound

Day \$.0600/min.

Evening \$.0600/min.

Night \$.0600/min.

Τ

46. 1010880 Casual Calling

Initial Period* \$.9900 Each Add'l Minute \$.0490

*Initial Period: Up to 30 Minutes

47. Web Outbound

<u>Day</u> \$.0490/min. **Evening** \$.0490/min.

Night

\$.0490/min.

48. Web Inbound

Day \$.0650/min.

Evening \$.0650/min.

Night \$.0650/min.

49. Web Travel

Day \$.1500/min.

Evening \$.1500/min.

Night \$.1500/min.

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K.P.S.C. No. 1 Original Billing Format



82582

04/02

1647 Solutions Center Chicago, IL 60677-1006 (317)575-3200 (800)788-4562 PLEASE ALLOW FIVE DAYS WHEN PAYING BY MAIL

BILLING INQUIRIES: 1-800-788-4562

000825828000083261

Bill To:
John Doe
123 Any Street

Brandenburg, KY 40108

ACCOUNT NUMBER	INVOICE DATE
82582	04/16/02
AMOUNT PAID	Pay this amount by: 05/05/02
	\$83.26

Please check here if phone or address has recently changed

PLEASE RETURN TOP PORTION WITH PAYMENT

ONE CALL LONG DISTANCE

82582

04/02

Previous Balance 72.33
Payment - Thank You 04/08/2002 -72.33
Call Charges 77.33
FCC Assessment - USF 3.50
Total Federal Sales Tax 2.43
Pay this amount by 05/05/02 83.26

MAKE CHECKS PAYABLE TO: One Call Communications Inc, 1647 Solutions Center, Chicago, IL 60677-1006. 1-800-788-4562

* * * * * I M P O R T A N T I N F O R M A T I O N * * * * * * * To insure proper credit to your account, please inc PUBLIC SERVICE COMMISSION on of this notice with payment. Disputes should be communically the Call within 60 days of the invoice date at 1-800-788-4562 or expressions at billing@ocld.com. Otherwise, the invoice will be considered correct and binding. Thank you.

JUN 15 2007

Issue Date: May 15, 2002

Issued By:

PURSUANT TO 807 KAR 5:011.

SECTION 9 (1)

Effective Date: Jpnc 15, 2002

SECRETARY OF THE COMMISSION

Laura Clore, Regulatory Manager

ONE CALL	82582-
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Harden LC	ONG DISTANCE				Call		Bill
Call	Date	Time	Number Dialed	City Called	Duration	TOD P	Rate
====	=======	=======	(803)329-0372	ROCK HILL SC	0:00.5	DAY	0.04
1 2 3	01/30/02 02/15/02	04:54 PM 06:27 PM	(803)329-0372	ROCK HILL SC	0:00.5	EVE	0.04
1 3	02/15/02	10:00 PM	(704)516-0333	CHARLOTTE NC	0:00.5	EVE	0.03

1.5 Minutes and 3 Calls Totaling :

	NE CALL ONG DISTANCE	8258	2-7	02	2/02		
Call	Date	Time	Number Dialed	City Called	Call Duration	TOD P	Bill Rate
=== 123 4567 89 1112 133 145 117 118 120 122 222	======================================	01:04 PM 02:03 PM 09:54 AM 09:57 AM 09:57 AM 07:59 PM 08:00 PM 10:28 AM 05:50 PM 07:56 PM 07:56 PM 04:11 PM 04:11 PM 04:18 PM 05:14 PM 05:16 PM 05:36 PM 07:30 PM 11:29 AM 01:02 PM 01:06 PM 01:07 PM	(516) 425-3400 (516) 425-3400 (770) 425-8259 (404) 215-5000 (252) 331-1688 (706) 283-8071 (706) 283-8071 (706) 280-6741 (330) 882-6249 (336) 345-4495 (336) 731-6546 (704) 731-6546 (704) 731-8581 (803) 475-6361 (407) 678-5865 (718) 967-4428 (706) 280-6741 (843) 899-6024 (706) 280-6741 (706) 280-6741 (706) 280-6741 (706) 280-6741 (478) 272-7711	HUNTINGTON NY HUNTINGTON NY HUNTINGTON NY ATLANTA NW GA ATLANTA NW GA ELIZABTHCY ELBERTON GA ELBERTON GA ELBERTON GA HUNTINGTON NO HUNTINGTON GA HUNTINGTON GA HUNTINGTON GA HUNTER OF GA HUNTOLITON NO HUNTER OF GA	0:04.1 0:01.6 0:01.0 0:01.2 0:03.3 0:00.5 0:00.5 0:02.0 0:00.5 0:02.1 0:00.5 0:02.5 0:02.1 0:00.5 0:02.5 0:02.1 0:00.5	DAY DAY DAY DAY EVE EVE EVE EVE EVE EVE EVE EVE EVE DAY EVE EVE DAY EVE EVE DAY EVE EVE DAY DAY EVE DAY	0.08 0.08 0.05 0.06 0.17 0.03 0.10 0.03 0.11 0.03 0.12 0.03 0.12 0.03 0.16 0.03 0.16
23 24 25 26 27 28 29 30	02/12/02 02/12/02 02/12/02 02/12/02 02/13/02 02/14/02 02/14/02 02/14/02	01:07 PM 01:10 PM 02:27 PM 05:53 PM 10:57 AM 03:29 PM 03:30 PM 03:34 PM	(803) 360-4479 (859) 278-0355 (803) 475-6361 (804) 364-2617 (706) 280-6741 (706) 695-1060 (706) 695-1060	COLUMBIA SO LEXINGTON KY KERSHAW SO GAYTON VY DALTON GA CHATSWORTH GA CHATSWORTH GA	0:02.6 0:01.0 0:04.1 0:00.7 0:00.6 0:03.8 0:01.0	DAY DAY EVE DAY DAY DAY DAY DAY	0.18 0.05 0.29 0.04 0.03 0.19 0.05 ===== 3.65 0.11
			00.5	utes and 30 Ca Estimated	OF KENTUCK EFFECTIVE	A Wission	0.11 ===== 3.76

JUN 1 5 2002

PURSUANT TO 807 KAR 5:011

BY Stoked BULL SECRETARY OF THE COMMISSION



82582

02/02

Page :

LONG DISTANCE	Account Summary				
Description	Calls	Minutes	Call Charges	Call Taxes	Total Charges
006 007 00008 00009 00010	3 30 2 1 1 2,52	1.5 66.3 0.5 522.9	0.11 3.65 0.45 0.04 35.33	$\begin{array}{c} 0.00 \\ 0.11 \\ 0.01 \\ 0.00 \\ \hline 1.06 \\ 0.01 \end{array}$	$\begin{array}{c} 0.11 \\ 3.76 \\ 0.46 \\ 0.04 \\ 36.39 \\ 0.21 \end{array}$
00011 =================================		601.6	======================================	======== 1.19	40.97

6 accounts used

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

JUN 1 5 2002

PURSUANT TO 807 KAR 5:011. SECTION 9 (1)

BY Stehan BULL SECRETARY OF THE COMMISSION